



## **SOL EXCEL**

**Solar energy begins here.**

Suite 5, 22 , 15 - 23 Langhorne Street , Dandenong , VIC, 3175

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### **In House Complaint form**

#### **Customer information**

First Name \_\_\_\_\_ Last Name \_\_\_\_\_  
Your Email \_\_\_\_\_ Your Phone Number \_\_\_\_\_  
Street Address \_\_\_\_\_ City \_\_\_\_\_  
Post Code: \_\_\_\_\_ State : \_\_\_\_\_

#### **Type of system installed**

System Type \_\_\_\_\_ With Batteries? \_\_\_\_\_  
Mounting Type \_\_\_\_\_ Date of Installation \_\_\_\_\_  
Address Where System Installed:

#### **System components**

Panel Brand \_\_\_\_\_ Panel Model \_\_\_\_\_  
Power (Watts) \_\_\_\_\_ Number of Panels Installed \_\_\_\_\_  
Inverter Brand/ Model \_\_\_\_\_  
Serial Number \_\_\_\_\_

#### **Nature of Complaint**

##### **Summary of main points**

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#### **Action taken/ Results of investigation**

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#### **Outcome**

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Date: \_\_\_/\_\_\_/\_\_\_

Initials of customer investigating Complaint: \_\_\_\_\_